2822 5427 Employee (m/f/d) in telephone service Regardless of whether you are a professional, career changer or young professional (m/f/d) - you will find the perfect job with us  
  
For a well-known company from Schortens, we are currently looking for motivated people with strong communication skills  
  
EMPLOYEE (M/F/D) IN TELEPHONE SERVICE  
FULL-TIME OR PART-TIME, WITH HOME OFFICE OPPORTUNITY  
  
Working hours:  
Mon - Sat  
08:00 - 20:00  
Work is done in shifts that change weekly  
Shift requests can be submitted in advance  
Saturday work occurs about every 3 weeks, for which the employees (m/f/d) receive an additional day off per week  
  
OUR RANGE  
  
• Salary: EUR 12.63/hour, from 04/01/2023 - EUR 13.20/hour.  
• Annually increasing hourly wages (next increase will be on January 1st, 2024)  
• Long-term assignments with very good chances of being taken on  
• Security through the iGZ collective agreement  
• Family working atmosphere, flat hierarchies  
• First-name culture  
• Employee discounts and regular company parties at the customer's company  
• Opportunities for further development  
• Home office option after training, hardware is provided free of charge  
• Different working time/shift models  
• Setting up a working time account to support work-life balance  
  
YOUR TASKS  
  
As an employee (m/f/d) in telephone service, you will act as the first point of contact (m/f/d) for customers with a wide variety of issues:  
• Conducting customer calls on various issues  
• Maintenance of customer master data  
• Processing of customer concerns  
• Customer support for various payment issues  
  
YOUR PROFILE  
  
• Very good knowledge of spoken and written German  
• Basic knowledge of English to operate the computer programs  
• Structured and results-oriented way of working  
• Confident handling of MS Office programs  
  
This long-term position will initially be filled as part of temporary employment. Our client plans to take over immediately afterwards.  
  
If you see yourself in this profile and want to advance your career with us, we look forward to receiving your detailed application documents. From the phone None 2023-03-07 15:56:20.259000